



## CASE STUDY

Gas producer achieves safety excellence  
reducing incidents by **71% with EZ Ops**

## Transforming Safety Culture and Performance: A producer's Journey with EZ Ops

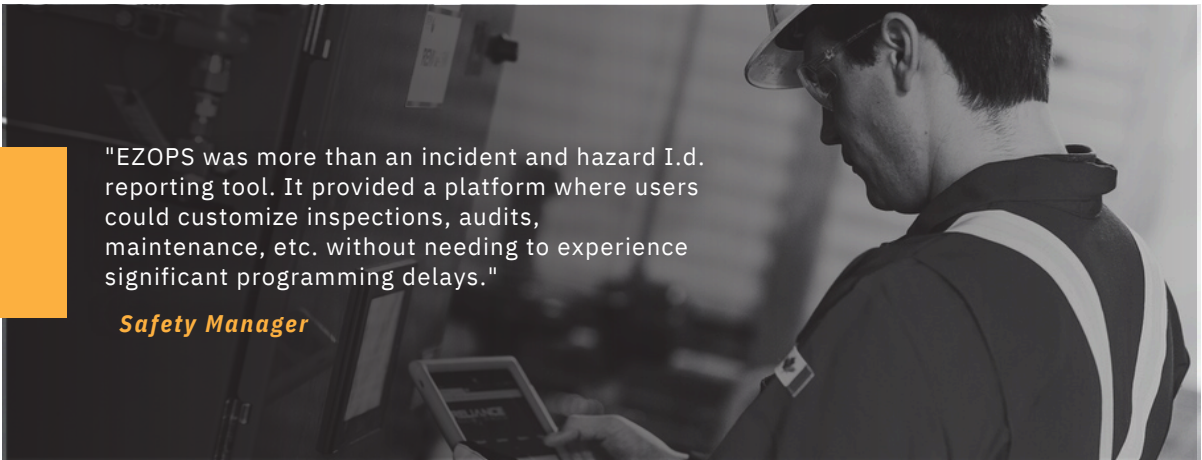
In pursuit of a safe and healthy workplace, a Canadian oil and gas producer, recognized the need for a comprehensive Health, Safety, and Environment (HSE) program. Their commitment to safeguarding employees, contractors, and the public led them to implement EZ Ops. This case study explores a major oil producer's experience with the right field operations software, highlighting its transformative impact on their HSE practices and outcomes.

### THE CHALLENGE

One of the key challenges faced by the company was the need for a comprehensive and user-friendly HSE program that could adapt and expand as the company grew. They required a solution that could go beyond incident reporting and facilitate customizable inspections, audits, maintenance, and other HSE activities. Additionally, the company aimed to create a culture of reporting without punitive repercussions, encouraging employees to share both positive and negative experiences to drive continuous improvement.

### THE SOLUTION

EZ Ops' versatility and user-friendly interface allowed the company to customize inspections, audits, and maintenance tasks without experiencing significant programming delays. The IT support provided by the software company was highly responsive, enabling quick implementation of new ideas. This addressed company's need for a program that could expand alongside their growth.



"EZOPS was more than an incident and hazard I.d. reporting tool. It provided a platform where users could customize inspections, audits, maintenance, etc. without needing to experience significant programming delays."

*Safety Manager*

### WITH EZ OPS IN PLACE FOR HSE MANAGEMENT:

**•Positive Impact on HSE Program:** EZ Ops enabled the oil producer to implement a reporting system without punitive repercussions, facilitating accurate data collection for identifying areas of improvement. By encouraging employees to report both positive and negative experiences, the company fostered a culture of continuous learning and development. This honest and accurate reporting identified opportunities to enhance equipment, provide worker training, and make informed decisions regarding their HSE program.

**•Improved Safety Culture and Outcomes:** The digitization of company's HSE processes through EZ Ops software provided timely and efficient sharing of information, contributing to enhanced safety. The increased visibility and accountability fostered by the system allowed for quick recognition of recurring events or worker complacency. Consequently, incidents decreased, hazard identification grew, and the severity of reported incidents reduced. Learnings from incidents were consistently shared and applied within different groups, promoting a collaborative and safety-conscious environment.



“The culture of reporting has been well received. For an individual to say, 'I made a mistake' and not be punished, but praised, for allowing others to learn from his negative experience has taken our culture in a positive direction ”

- SAFETY MANAGER

## FIELD AND HEAD OFFICE IMPACT

Once EZ Ops was deployed, here were the key advantages for operations:

### ACCURATE, FASTER HSE REPORTING

Since implementation, reporting and hasn't drop off, incidents are decreasing and hazard identification has grown. Incidents reported are less severe in outcome than prior events. Serious injuries have reduced, spill volumes have reduced. Reporting allows Vesta to quickly recognize and to corrective action if recurrence of events or worker complacency is spotted.

### CENTRALIZED, EASY-ACCESS VIEW OF HSE FORMS

HSE leaders now have real-time access to HSE monitoring overview data to proactively look out for issues that cause downtime or lead to HSE risks.

### IMPROVED VISIBILITY & ACCOUNTABILITY

The ability to report, investigate, and share corrective actions has shown the strength of TEAM. Those who plan but do not implement or set others up for success, are just as responsible when something goes wrong. Team communication and active listening has improved.

“The most important objective, is the EZOPS program easy for anyone to operate and generate events. If the program was not easy to access and navigate, people would not use it.”

- SAFETY MANAGER



# Results Over 3 Years



Oil and gas producer's partnership with EZ Ops transformed their safety culture and performance. By utilizing EZ Ops as a comprehensive HSE solution, the company achieved significant improvements in TRIF, increased hazard identification, and enhanced safety outcomes. The user-friendly nature and customizable features of the software empowered the company to continually improve their HSE program, creating a workplace where everyone shares the responsibility for health and safety. Here's a snapshot of the software's impact:

## POSITIVE TEAM IMPACT

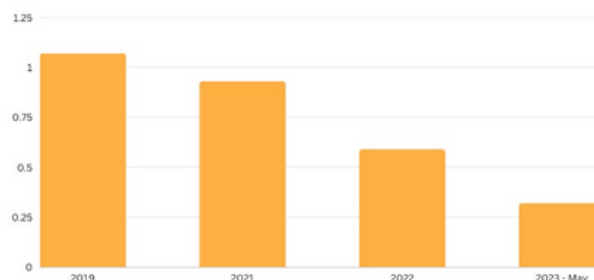
By implementing EZ Ops, the company encouraged employees to report both positive and negative experiences, leading to valuable insights for continuous improvement. The system facilitated the identification of areas of strength and weaknesses, enabling them to make informed decisions to enhance their HSE practices and outcomes. This resulted in improved equipment, worker training, and overall program effectiveness.

## IMPROVED SAFETY CULTURE & OUTCOMES

The digitization of company's HSE processes through EZ Ops significantly contributed to enhanced safety. The system enabled timely and efficient sharing of information, increasing visibility and accountability throughout the organization. This led to a decrease in incidents, improved hazard identification, and reduced severity of reported incidents. Learnings from incidents were consistently shared and applied, promoting a collaborative and safety-conscious environment.

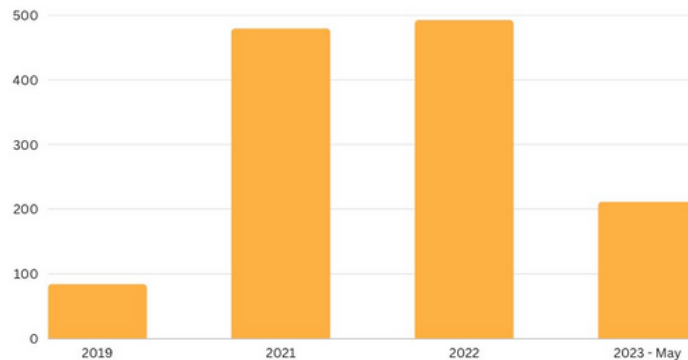
## Results Continued

### 71% Company Reduced Total Recordable Incident Frequency





## 150% Increased Hazard Identification



“ It is extremely important to use EZ Ops' program to its full potential, and it is huge that management agrees with this. They prefer to report good news rather than the bad news. EZ Ops has given us a much safer work site.”

-SAFETY MANAGER

Today, EZ Ops is deeply embedded in company's operation both for its impact on the bottom line and its appeal to the field teams.

“Reporting has stayed on track - incidents decreased in severity and number, and hazID has grown, so our company looks very specific at recurring problems that they can diagnose and get to the main reason they keep happening.

Everyone hears that the reports work and wants a safer work environment. EZ Ops fixes a problem not just in one area but ALL areas. ”



### How can we help you?

Assess how our software can support your efficient operations. [info@ezops.ca](mailto:info@ezops.ca) I 1-877-219-0100